

Welcome to our provider portal, where you can access your patient's information and see the preparation status of their prescriptions. Your commitment to safeguarding patient privacy is essential to maintaining trust and ensuring compliance with the Health Insurance Portability and Accountability Act (HIPAA).

Patient Privacy and Security:

1. **Protected Health Information (PHI):** Access to PHI information through the provider portal is restricted to authorized healthcare professionals for the purpose of providing patient care, treatment, and coordination.
2. **Access Controls:** User access is granted based on roles and responsibilities. You are only permitted to access patient information that is relevant to your care responsibilities.
3. **Security Measures:** We use robust security measures, including encryption and secure authentication, to protect patient information from unauthorized access or disclosure.

Your Responsibilities:

1. **Authorized Use:** You must use the provider portal solely for authorized purposes, adhering to your role's access permissions.
2. **Confidentiality:** Safeguard your login credentials and prevent unauthorized access by logging out after each session.
3. **Patient Consent:** Obtain proper patient consent or authorization before sharing patient information with other healthcare professionals through the portal.
4. **Reporting:** Promptly report any suspected breaches, unauthorized access, or unusual activities to our IT security team.

Audit and Monitoring:

1. **User Activities:** Your activities within the provider portal may be logged and monitored to ensure compliance and security.

Disclaimer and Acknowledgement:

Please note that this Notice is not exhaustive and may not cover every potential scenario or aspect of our privacy practices. The information contained in this Notice is subject to change based on regulatory updates, organizational policies, and other factors. This Notice is not intended to serve as legal advice or a substitute for obtaining legal counsel on specific privacy matters.

Users of the provider portal are encouraged to consult the full Notice of Privacy Practices, relevant laws, regulations, and their own legal advisors to fully understand their rights and responsibilities related to patient privacy, security, and HIPAA compliance.

By using the provider portal, you acknowledge that you have read and understand this Notice, and you agree to abide by its provisions and the organization's policies regarding privacy and security of patient information.

Contact Us:

If you have questions, concerns, or need assistance with HIPAA compliance or patient privacy, please contact our HIPAA Officer, Jordan Thurman, or General Counsel, Brooke Davis, at (888) 414-5805.